

Returning DILO Devices

Before returning your DILO device to us, it is imperative that you inform DILO if the substances used in the equipment are hazardous to health. This information is critical for the safety of our employees. They are decisive for the procedures that we apply when carrying out the work on your device.

Before your device is sent to us, we respectfully ask that you contact DILO by returning the completed declaration form to us. Once this has been completed, you will receive from us a form with a return authorisation number attached. Please attach this form to the equipment you wish to return.

Please note that without this return authorisation number your device cannot be processed and delays may well occur. In addition, this number must also be referenced on all relevant documentation such as purchase orders, delivery notes, etc.

We thank you in advance for your cooperation.

Please return the completed check list to:

DILO Service GmbH

E-Mail: repair@dilo-gmbh.com

Section 1: General information

Customer address:

Company:

Contact person:

Address:

Postal code / City:

Country:

Phone:

E-Mail:

Delivery date

Delivery address: (if different from customer address)

Company:

Contact person:

Address:

Postal code / City:

Country:

Phone:

E-Mail:

Abschnitt 2: Angaben zum Gerät

Type: _____ Year of construction: _____

Serial-no.: _____ Operating voltage: _____

Reason of returning:

Repair

Maintenance

Retrofit

Calibration

Disposal

Error description / Cause of malfunction:

Section 3: Information on possible contamination of the device

SF₆ C4 Other gas

Which gas was used to operate/fill the device/component?

With which other gas was the device/component operated/filled?

Please specify the gas.

Yes No

Does the device/component contain any SF₆ decomposition products?

Does the device/component contain any other decomposition products?

Can the device be opened safely?

Section 4: Packing details

Weight in kg:

Dimensions in cm:

Type of packaging:

Devices on fixing and steerable rollers must be fixed onto pallets for safety reasons.

Loading facilities available:

YES NO

Other points to consider:

Section 5: Legally binding confirmation

Hereby I assure that the given information is correct and complete. The dispatch takes place according to the legal regulations (packaging, transportation and labelling included).

Name:

Date:

Signature:

You will find our current data privacy statement under: <https://de.dilo.com/en/data-privacy/>